



New Brunswick
Public Library
Service

Service des
bibliothèques publiques
du Nouveau-Brunswick



63 libraries, 1 membership card



Free for everyone



Borrow and return anywhere

New Brunswick Public Libraries 2021-2022 Snapshot

Where Connections Start

New Brunswick is a province rooted in its communities, its people, and a “small-town” quality of life. A key strength of New Brunswick is its community connectedness.

New Brunswick public libraries mirror this tradition of connectedness. We have a network of 63 public libraries, an online branch, and a provincial Books-by-Mail service. Each service point reflects and celebrates the unique qualities of the communities they serve while keeping people connected.

Our municipal partners and library trustees play a key role in ensuring our library facilities and services keep improving to meet evolving public needs.

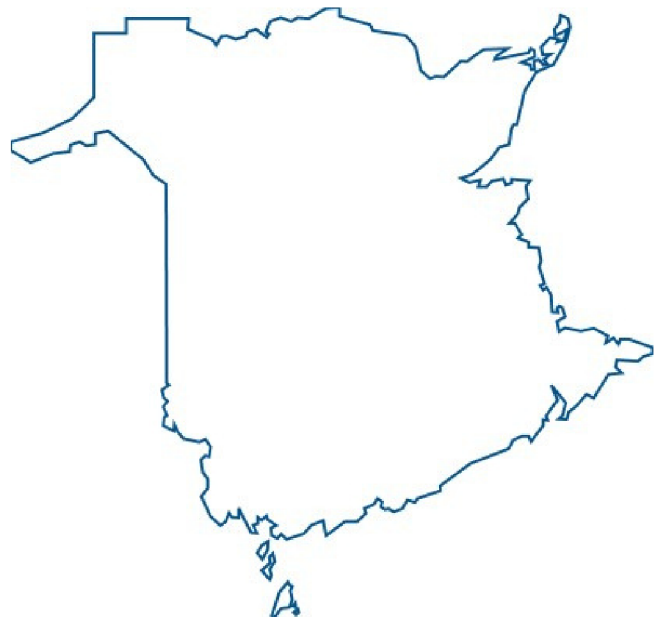
New Brunswick public libraries have many strengths: a community-based service; one provincial library card; one shared provincial online catalogue and collection; a borrow anywhere, return anywhere service; welcoming facilities and inclusive open hours; flagship reading programs for the young and young at heart; computer, Internet and Wi-Fi access in all libraries; dedicated and passionate employees, trustees, volunteer, partners; and committed funders: provincial government, participating municipalities, school districts, and donors.

Our Vision

New Brunswick Public Libraries are the place to connect, learn, read, play, create, and succeed.

Our Mission

Equitable. Free. Province-wide: New Brunswick Public Libraries enrich the social, cultural, and economic vitality of our communities by opening doors to lifelong learning for all.



Our Strategic Priorities

Innovative service delivery



New Brunswickers will have more ways to access library services and programs with in-person, online, by mail, telephone, and self-serve options.

Expanded digital scope



New Brunswick public libraries will invest in and promote digital resources to meet the diverse needs and interests of users.

Champion reading and information literacy



New Brunswick public libraries will prioritize the development and delivery of programs that promote reading, information, and digital literacy skills, for all ages.

Partnership-led programming



New Brunswick public libraries will offer programs in collaboration with community partners such as school readiness, STEAM, health and wellness, employability, entrepreneurship.

Key projects

- Launched a new design for the online catalogue, making it easier for patrons to search for collections.
- Improved the Books-by-Mail service by delivering it through public libraries. It encourages patrons to make new connections with their local library and staff.
- Launched an online reading recommendations service, which allows patrons to obtain book suggestions from library staff via email based on information submitted through an online form.
- Acquired a new online resource called *ArtistWorks*, which provides self-paced video lessons from professional musicians. Users can choose from more than 30 courses that cover all skill levels for instruments such as piano, violin, guitar and more. The resource is financed by the Fredericton Public Library with funds from the SunLife Financial Musical Instrument Lending Library grant.
- Hired the services of a professional web designer to create a more modern and attractive version of the Summer Reading Club website. The site is easier for patrons to use and features a responsive design that will adapt to the size of the user's mobile device.
- Continued to adapt library programs and services to ensure access to educational and recreational opportunities during various pandemic alert levels: online programs, curbside pickup service, take home activity kits, and physically-distanced library spaces for browsing collections and using the Internet.

 ArtistWorks.com



Blues, Bluegrass, Jazz,
Rock, Classical and



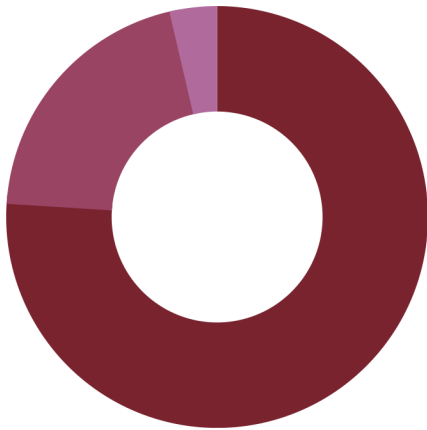
**Unable to
visit a library?**

Use the Books by Mail
service. It's free!

**Vous ne pouvez
pas vous rendre à
une bibliothèque ?**

Profitez du Service des livres par
la poste. C'est gratuit !

Budget



Budget allocation: \$15,202,276.61
Budget allocation per capita: \$19.60



Municipal contribution: \$4,073,538.50
Municipal contribution per capita: \$2.61



School district contribution: \$728,086.88

Statistics



126,490

Questions answered

2,287,686

Items borrowed
 (Increase of 27%)

380,971

Titles downloaded
 from the Online Library

62,870

Wi-Fi connections
 (242 connections per day)

52,852

Computer usage
 (203 times per day)

10,076,164

Uses of NBPLS e-Services
 (website, catalogue, online library, etc.)



9,005

Summer Reading Club participants read a total of **218,491** books (24 books per child!)

50,932

Participants
 (increase of 292%)

5,984

Library activities
 (increase of 307%)



Nearly 40%

of New Brunswickers
 have a library card

972,521

Library visits
 (Increase of 60%)

297,705

Cardholders
 (**19,093** new cards this year!)



Most Borrowed Titles

Where the Crawdads Sing by Delia Owens

All the Devils Are Here by Louise Penny

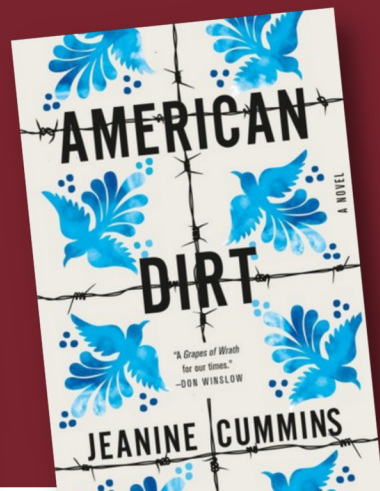
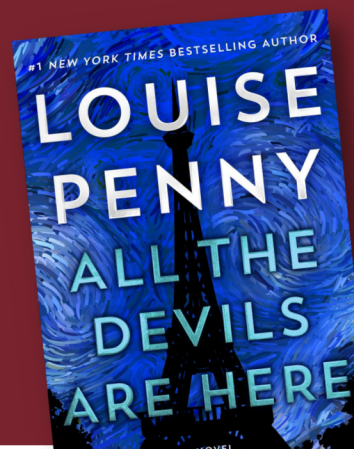
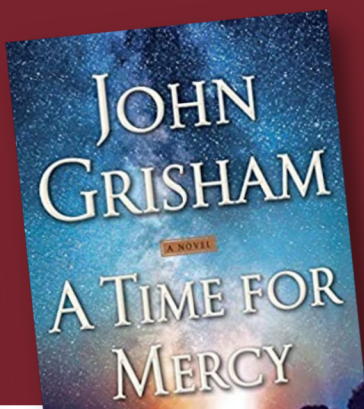
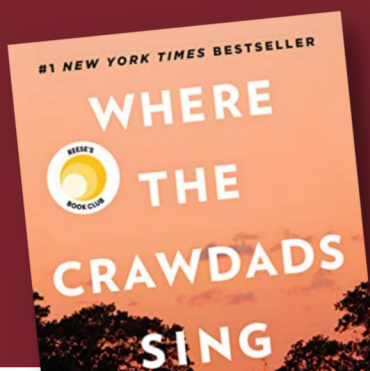
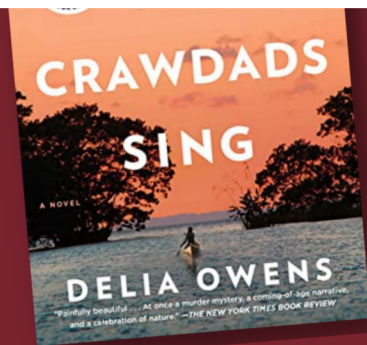
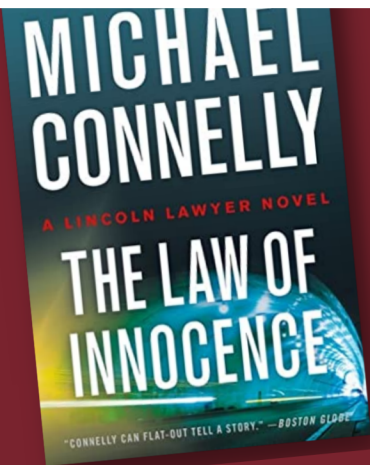
The Four Winds by Kristin Hannah

The Law of Innocence by Michael Connelly

A Time for Mercy by John Grisham

American Dirt by Jeanine Cummins

The Pull of the Stars by Emma Donoghue



Regions and libraries



Haut-Saint-Jean

Chaleur

York

Albert-Westmorland-Kent

Fundy

Contact Information

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**Thank you to all our staff,
trustees, partners, and patrons.**



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